EXHIBIT 17

+   How Do I Set the Thumbnail Image for my File?

+   In What formats are Downsized 1080HD files provided to buyers?

+   How Do I Remove My Footage from the Site?

−   Why Were My Files Rejected?

Our curators base their rejection of files on many different factors. You will always receive a message from our curators regarding the rejection reason.

Our curators may decide that the content is too low quality to be accepted or that our library already has too many similar files and that your wouldn't sell.

If you feel like your files have been rejected for an improper reason, please let us know and we can look into the specific files in question. In order for us to do this, please contact us at support@pond5.com and include file ID's for this process.

View page

Releases

+   When Is A Model/Property Release Required?

+   How do I Upload and Attach a Model or Property Release?

+   Where Can I Download Model and Property Releases?

Payment & Sales

+   How Can I Improve My Sales?

+   How Do Payouts Work?